



detection instruments

TTPlatinum Service Contract

key capabilities

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| Rapid response times | minimise down time |
| Annual preventative maintenance | maintain peak performance and prolong instrument life |
| Unlimited telephone & email assistance | consistent uptime – lost hours are expensive |
| Unlimited remote access support | efficient route for fast and accurate diagnosis |
| Remote application support | experienced support at your fingertips |
| Application software updates | always running the optimal version of your software |
| Additional user training | enable new users to be up and running quickly with best practice |
| Specialist session for performance optimisation | protocol development advice to expand user capabilities |
| Spares & replacement parts | fully inclusive – ensures expense predictability |
| Travel, labour & call out charges | fully inclusive - predicable expenses, stay within budget |



Please contact us to discuss how we can help

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